

Privacy Policy pursuant to Art. 13 GDPR

We take the protection of your personal data very seriously. That is why we will always treat your personal data in confidence and in compliance with statutory data protection requirements and this Data Privacy Statement.

We will update this Privacy Policy when necessary. The latest version of our Privacy Policy can always be found at www.conceptum-logistics.de.

Controller and contact address for enquiries relating to requests for access, erasure and objection pursuant to Art. 21 GDPR:

Conceptum Logistics GmbH Aero
Hessenring 13a
64546 Mörfelden-Walldorf
Tel. 06105 – 40800
datenschutz@conceptum-logistics.aero

If you have any enquiries other than those referred to above, you can contact our data protection officer:

Wolfgang Mengel: info@DaS-Beratung.de

Processing for the performance of a contract with you or in order take steps prior to entering into a contract (point (b) of Art. 6 (1) GDPR)

In order to initiate contracts, or when processing transport contracts you have given, we may process personal data from organisations or people instructing us, their employees, as well as contact partners at collection or delivery locations.

Where necessary for the execution of the contract, these data concern names, contact details and payment information as well as transport and customs-related information on the goods being transported.

To execute the transport contract, we transmit the above data, where necessary, to customs authorities, airline companies, clearance partners, forwarding companies, agencies and insurers. Depending on the destination, countries of transit or countries of origin of the transport contract, these may be countries outside the European Union or the European Economic Area. The corresponding data will be transferred on the basis of your transport contract.

In accordance with our AEO (Authorised Economic Operator for customs and the movement of goods) certification, when making initial business contact we are legally obliged to check the companies/individuals involved on the customer side against official sanctions lists. To that end we transfer the relevant master data to a service provider instructed by and contractually bound to us, dbh Logistics IT AG. Only in the event of a match will the corresponding data be blocked for sixty days on the servers of the service

provider. We are unable to act for you if we do not check your data against the above sanctions lists.

We need the personal data you provide when entering into a contract in order to conclude the contract. It is not possible to arrange or provide the service if you do not provide your personal data.

Storage period

We will store business correspondence, records and relevant business documents relating to your transport contracts for six or ten years in accordance with the provisions of tax and commercial law (German Commercial Code, Fiscal Code).

To avert unjustified claims, we retain information for up to three years in accordance with the limitation periods for shipping contracts.

As the controller responsible for the processing of your data, we generally store personal data only for the period necessary for the purpose of storage to be achieved or in accordance with the regulations, laws and directives of European regulators or domestic legislation.

At the end of the storage periods prescribed by law, the personal data will be routinely blocked or erased in accordance with statutory requirements.

Further transfer to third countries outside the EU/EEA

In cases in which personal data are transferred to commissioned processors outside the European Economic Area (EEA), they are transferred only if the EU Commission has confirmed that the third country has an adequate level of data protection or where other reasonable data protection guarantees (e.g. binding internal data protection regulations of the company or EU standard contractual clauses) exist. We do not currently use any processors in third countries outside the European Economic Area (EEA). Further details can be obtained from us on request.

Your rights as a data subject

You can exercise your right under law to access your personal data by contacting us at our contact address. Under certain circumstances you can also demand the erasure or rectification of your data. You also have the right to demand the restriction of processing of your data and a right to receive the data you have provided in a structured, commonly used and machine-readable format.

If you are not happy with how your concerns are dealt with, you can register them with the data protection officer indicated above or contact the data protection supervisory authorities.

Right to object on the basis of point (c) of Art. 13 (2) and Art. 21 GDPR

If your data are processed on the basis of consent or a legitimate interest, you have the right to withdraw your consent to the processing of your personal data.

If personal data are processed in accordance with point (a) of Art. 9 (2) GDPR (particular categories of personal data), you can also object to such processing.

If your personal data are processed for the purposes of direct advertising (inc. profiling), you can likewise object to such processing.

Even if we process your data in order to pursue legitimate interests, you can object to such processing if your particular situation gives grounds against data processing.

Your objection has effect for the future. This objection can be made informally. If possible, please send your objection to Conceptum Logistics GmbH Aero using the above contact details.

Legitimate interest, final remarks and general information

Your personal data will be processed in compliance with the General Data Protection Regulation (GDPR) applicable in the EU, the German Federal Data Protection Act (BDSG) and all other prevailing laws.

In accordance with point (f) of Art. 6 (1) GDPR, we will also process your data in order to pursue legitimate interests of ours or of third parties. This may be necessary in the following cases:

- to ensure IT operations and IT security;
- to solve or prevent criminal offences;
- to develop products, services, etc.;
- to check credit ratings.

We will also process your personal data in order to comply with statutory requirements and obligations, such as supervisory regulations and retention periods under commercial and tax law. The legal basis for such processing is the respective statutory regulations in conjunction with point (c) of Art. 6 (1) GDPR.

For the case that we plan to process your personal data for a purpose not set out above, we will of course inform you in advance in accordance with statutory provisions.